

**2020 – 2021
WINTER CONCEPT**

GENERAL INFORMATION

Category:	5* HOTEL	Opening Date:	September 2007 LATEST RENOVATION: MAY 2020 – LOBBY & 360 DELUXE STANDARD ROOMS
Area:	90,000 m ²	Accommodation type:	Ultra all inclusive
Location:	İskele Mevkii 07450 Belek Antalya	Season:	Year-round
Telephone:	+90 242 710 24 00	Number of rooms:	554
Fax:	+90 242 715 33 99	Bed capacity:	1,200
Website:	www.susesihotel.com	Air conditioning:	Heating / Cooling
E-mail:	info@susesihotel.com	Number of floors:	Main building: 5-storey Lake houses: 4-storey
Check-in / Check-out	14:00 / 12:00	Number of lifts:	Main building: 8 lifts Lake houses: 8 lifts
Transportation:	Taxi and 24-hour private transfers	Pets:	Pets are not permitted.
Languages:	Turkish, English, German, Russian	Internet/Wireless	24-hour in hotel's general areas and the rooms.
* Accepted credit cards: Visa, Master Card, American Express			
* 2 km to Belek centre, 35 km to the airport, 40 km to Antalya city centre, 7 km to the closest hospital, 0 km to the sea			

ACCOMMODATION

Amenities provided in all of the rooms:

- * Pillow menu , Tea & coffee set-up, mini bar, digital safe box, hair dryer, Plasma TV, central air conditioning, illuminated bathroom mirror, full-length mirror, bathtub or shower, bathrobe and slippers are provided in all of our rooms; all rooms have a balcony and/or terrace.
- * Our minibar is replenished daily with soft drinks, beer and light snack varieties.
- * In accordance with the use of tobacco and tobacco products law numbered 4207, it is forbidden to smoke tobacco, tobacco products and/or e-cigarettes in indoor areas.
- * In rooms where there are no sofa beds, pull-out beds are provided. In some room types, sleeper chairs are provided.
- * Five of the Deluxe Land View rooms are designed to accommodate and meet all the needs of our disabled guests and are located on the ground floor. There are two single beds, the width of the bathroom and main door is 103 cm, and the width of the balcony door is 108 cm.

Deluxe Rooms

Deluxe rooms are set in the main building and lake houses. Offering contemporary interiors, the 40 m² rooms are designed and planned to ensure the comfort of our guests. There are 129 Deluxe Sea Side and 231 Deluxe Land View rooms at our hotel.

1 bedroom (1 double bed or 2 single beds)

Max. 2 adults + 2 children (first child until 11,99, second child until 6,99)

Deluxe Superior Rooms

Deluxe Superior rooms are set in the terrace houses on the first and second floors. The 63 m² rooms are designed with the comfort of our guests in mind. 1. First floor rooms have terraces with access to the garden, but no pool connection and no pool view. Deluxe Superior rooms on the second floor have access to the pool lake via the balcony stairs. All guests staying in Deluxe Superior rooms may sunbathe at the swimming pool, which is located in front of their rooms. The rooms are divided into two by a room divider, and there are two sofas on the other side of the divider. There are 36 Deluxe Superior Garden and 46 Deluxe Superior Pool rooms in our hotel.

1 bedroom (1 double bed or 2 single beds)
Max. 3 adults 1 child (0-11,99)

Family Triplex Rooms

Family Triplex rooms are set in the lake houses on the fourth floor. The 115 m² rooms include a living room on the ground floor. There are three bedrooms in total, with two bedrooms on the second floor and one on the third floor. The third bedroom on the top floor is designed for children; therefore, it does not have an independent entrance but can be accessed through the other room. There is a baby safety gate on the stairs leading from the bedroom to the sitting room. Family Triplex rooms include 3 mini bars. Each bedroom has an en-suite bathroom, WC, parallel line and Plasma TV. Family Triplex rooms have access to the lake pool via the balcony stairs, providing all our guests with the opportunity to sunbathe around the swimming pool. There are 23 Family Triplex rooms in our hotel.

3 bedrooms (1 double bed and 2 single beds)
Max. 6 adults + 1 children (0-11,99) + 1 children (0 – 6,99 years)

Senior Suites

Senior Suite rooms are located in both the main building and the lake houses. The 76 m² rooms are lavishly detailed, and offer one bedroom and a living room that can be transformed into 1 bedroom. Both rooms have mini bars, en-suite bathrooms, WCs, parallel lines and Plasma TVs. Our resort offers a total of 42 Senior Suite rooms with 22 land view suites and 10 sea view suites in the main building and 10 suites in the lake houses.

1 bedroom (1 double bed)
Max. 4 adults + 1 children (0-11,99) + 1 children (0 – 6,99 years)

Love Lake Suites

Love Lake Suites are set around the lake pool as two-storey blocks with two suites on each floor. This rooms are min 80 m². Suites at ground floor offer private terraces where guests can dive directly into the lake pool and sunbathe. There are two bathrooms, one en-suite and one off the living room; the en-suite bathroom includes a Jacuzzi. One terrace has two sun beds and a sun umbrella; the other has two chairs and a table. There are 24 Love Lake Suites in our hotel.

1 bedroom (1 double bed)
Max. 3 adults or Max. 2 adults + 2 children (0-11,99)

Junior Royal Suites

Junior Royal Suites are located in the main building. The 165 m² rooms have every comfort to make your holiday unforgettable: Two bedrooms each include an en-suite bathroom equipped with a Jacuzzi and stunning views of the Mediterranean Sea, as well as one living room and three mini bars. There are four Junior Royal Suites in our hotel.



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2 bedrooms (1 double bed and 2 single beds)
Max. 4 adults + 2 children (0 – 11,99 years)

Royal Suites

Royal Suites are 206 m² and located in the main building. Each of the comfy and contemporary-designed Royal Suites offers exquisite Mediterranean views, along with 2 bedrooms with en-suite bathrooms equipped with Jacuzzis and stunning Mediterranean views, a living room (decorative small carpet on parquet floor) and a Plasma TV in each room. The private 60 m² terraces each have a 20 m² swimming pool with a sundeck and sun beds. There are 15 Royal Suites in our hotel.

2 bedrooms (1 double bed and 2 single beds)
Max. 4 adults + 2 children (0 – 11,99 years)

King Suites

King Suites are set on the top floor of the main building. With luxury, infinite comfort and impeccable service, the 420 m² suites are parquet floor and have two bedrooms, an expansive living room with an open plan home bar and dining space, and three mini bars. There is one Jacuzzi with a sea view in the bathroom. The 40 m² swimming pool, sun beds and a 100 m² terrace offers guests the perfect freedom of the Mediterranean. There are two King Suites in our hotel.

2 bedrooms (1 double bed and 2 single beds)
Max. 4 adults + 2 children (0 – 11,99 years)

VIP Villas

VIP Villas are located within the resort and offer exquisite private gardens, swimming pools and utter tranquillity. The two-storey VIP Villas are set on a 750 m² area. The ground level includes a spacious living room with a dining area, a kitchen, a bar, a home theatre system / DVD, a butler room, and a 90 m² outdoor pool with a depth of 140 cm. A fitness corner includes a treadmill and an exercise bike, as well as a sauna, a steam room and a 29 m² heated indoor pool designed to maximize the relaxing effect of water. The second floor has four stylishly-designed bedrooms. Designed for ultimate comfort, the spacious master bedroom features an in-room Jacuzzi and a separate dressing room. Each upper-level room includes an Led TV, a direct phone, a bathroom, WC and balcony. The heating and cooling system of our VIP villas is independent of the central system. There are two VIP Villas in our hotel: They are just 100 metres from the sea.
(For indoor pool heating hotel need information 3 days in advance)

4 bedrooms + 1 butler room (3 double beds and 2 single beds)
Max. 8 adults + 2 children (0-11,99)



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Special room applications:

Services offered in the room concept	LOVE LAKE SUITE	JUNIOR ROYAL SUITE	ROYAL SUITE	KING SUITE	VIP VILLA
Express check-in	✓	✓			
Express check-in to the room			✓	✓	✓
Early check-in and late check-out	✓	✓	✓	✓	✓
Fresh flowers in the room throughout duration of stay					✓
Greeting with fresh flowers in the room on check in			✓	✓	✓
Complimentary Moët Chandon champagne, fresh fruit juices and caviar canapés on arrival			✓	✓	✓
Daily newspaper deliveries	✓	✓	✓	✓	✓
VIP Transfer (Airport-Hotel-airport / one time only) – hotel should be informed in advance			✓	✓	
VIP Transfer (Airport-Hotel-Airport and other transfers to Airport)					✓
24-hour room service			✓	✓	✓
VIP Set-up	✓	✓	✓	✓	✓
Prioritised reservations for all à la carte restaurants	✓	✓			
Dinner at all à la carte restaurants			✓	✓	✓
Breakfast, lunch and dinner in the suite (from the menu)			✓	✓	✓
Susesi beach bag	✓	✓	✓	✓	✓
Daily housekeeping and turndown services	✓	✓	✓	✓	✓
Butler service (social distance rules apply)			✓	✓	✓
Chalet service			✓	✓	✓
Laundry and dry cleaning services			✓	✓	✓
Home theatre system				✓	✓
Special Organisations					
Babysitting Service (Kindly request that you contact the Mini Club for babysitting service at least one day before the service is required)					
Pushchair					
Products and services obtained from shops					
External phone calls					
SPA centre products and services					

Services available at extra charge:

- In accordance with the demands of our guests, the following services are available for extra fee.
- SPA centre products and services
- Golf Organisations
- Fitness instructor
- External phone calls
- Laundry and dry cleaning services
- Photography services
- Products and services obtained from shops

Pure Honeymoon Concept	Birthday & Anniversary Concept	Privileges for repeat guests
<ul style="list-style-type: none"> • Greeting with fresh flowers • Lush platter of fruit and desserts in the room on arrival • Special concept cookie, Champagne, or soft drinks in the room on arrival • Early check-in and late check-out, subject to availability • Special bed linens • Daily newspaper deliveries • Complimentary breakfast service in the room, one time only • Complimentary romantic dinner in an à la carte restaurant. (once) • Prioritised reservations for à la carte restaurants • A 20% discount at the SPA for couples' massage • Daily housekeeping and turndown services • Susesi beach bag 	<ul style="list-style-type: none"> • A special celebration card • Cake and Champagne for the occasion • 15% discount at the SPA 	<ul style="list-style-type: none"> • Early check-in and late check-out, subject to availability • Complimentary fruit basket and wine in the room • 20% discount at the SPA • Susesi beach bag • Turndown service

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ALL FOOD & BEVERAGE UNITS WILL BE RE-ARRANGED IN ACCORDANCE WITH LEGAL REGULATIONS BASED ON SOCIAL DISTANCE RULES DURING COVID-19 PANDEMIC. PRE-DESIGNATED TABLE AND CHAIR LOCATIONS, TABLE CAPACITIES AND LOCATIONS CAN NOT BE CHANGED.

FOOD AND BEVERAGE UNITS

- * 1 Main restaurant, 3 à la carte restaurants, 1 snack restaurant, 5 bars, 1 patisserie.
- * Ultra All Inclusive concept; open buffet breakfast, lunch and dinner, snack service, night buffet, 24-hour free alcoholic and non-alcoholic drinks, local and some imported drinks also served.
- * Breakfast, Lunch and Dinner will be served either by the waiters/waitresses or by the Kitchen staff in accordance with legal regulations and based on number of guests after guests choose their food from the open buffet. Lunch will be served from A La Carte menu or as Snacks in addition to abovementioned regulation.
- * The main restaurant has a total capacity of 460 seats, with 314 seats inside and 146 seats outside.
- * There are high chairs in the main restaurant.
- * All drinks are served at the table.
- * Premium drinks are subject to an extra charge. (Alcoholic drinks will not be served to guests under 18 years of age.)
- * In accordance with the use of tobacco and tobacco products law numbered 4207, it is forbidden to smoke tobacco, tobacco products and/or e-cigarettes in indoor areas.

	Presentation	Type of presentation	Opening and Closing hours	Open days	Ultra All Inclusive Concept
Turquoise main restaurant	Breakfast	Open buffet	07:00 - 11:00	Daily	X
	Lunch	Open buffet	12:30 - 14:30	Daily	X
	Dinner	Open buffet	18:30 - 21:00	Daily	X
	Night buffet	Open buffet	00:00 - 04:00	Daily	X
Mor Bar	Patisserie / Snack	Patisserie service	16:00 - 23:30	Daily	X
		Sandwiches	21:30 - 23:30		
Snack	Snacks	Menu / Aperitif	14:00 - 16:00	Daily	X
Room Service		Menu / Night Menu	24-hour	Daily	Charged (can be chosen from the free menu between 04:00 - 07:00am.)

À LA CARTE RESTAURANTS

À LA CARTE RESTAURANTS				Extra Fee	Free-of-charge
Tumanna	California Steak House: Offering South-western American cuisine's most renowned and best-loved dishes in a fine dining concept.	19:00 - 22:30	28 persons indoor	X	
Cassia	Far East cuisine: Delicacies from Chinese and Japanese cuisine offered in a fine dining concept.	19:00 - 22:30	40 persons indoor	X	
Paprica	Italian cuisine: The best of Italy's rich culinary tradition, served within a fine dining concept.	19:00 - 22:30	44 persons indoor		X

- ❖ Reservations for à la carte restaurants can be made up until 16:00 for that day.
- ❖ One of our free A'la Carte restaurants is available for once a week.
- ❖ Availability of à la carte restaurants are subject to guest requests, demand and weather conditions.
- ❖ For à la carte reservations for event/meeting groups, please contact the sales office.
- ❖ Tumanna California Steak House A'la Carte Restaurant is with menu fee.
- ❖ All our à la carte restaurants offer the fine dining concept, and there is a dress code. We kindly request that you wear suitable attire when dining at à la carte restaurants.

SEATING ORDER AND CAPACITIES WILL BE ARRANGED BASED ON THESE RULES DURING THE COVID-19 PANDEMIC IN ACCORDANCE WITH SOCIAL DISTANCE RULES SET BY THE TURKISH GOVERNMENT. NO CHANGE CAN BE MADE IN TABLE AND CHAIR ARRANGEMENTS.

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BARS

	Opening and Closing hours	Open days	Ultra All Inclusive Concept
Hayal Lobby Bar	24 - hour	Daily	X
Pool Bar	10:00 - 16:00	Daily (It varies depending on weather conditions.)	X
Aqua Vitamin Bar	09:00 - 20:00	Daily	X
Bowling Bar	18:00 - 23:00	Daily	X
Edwards Sports Bar (It serves in current broadcastable competitions)	16:00 - 00:00	Daily	X

ENTERTAINMENT and ACTIVITIES

ALL ACTIVITIES WILL BE PLANNED ACCORDING TO SOCIAL DISTANCE RULES SET BY THE TURKISH GOVERNMENT.

Sports and activities:

Free-of-charge	Charged
Swimming pools 2 hard tennis courts, racket and balls Table tennis Squash, racket and balls Darts Fitness centre Daily animation program	Professional football courts Golf green fee Illuminated tennis courts Fitness centre / private lessons Game room (Billiards, Bowling, Atari, etc.) Special events organisation

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SWIMMING POOLS and BEACH

SWIMMING POOLS, BEACH AND WATER SLIDES WILL BE ARRANGED ACCORDING TO SOCIAL DISTANCE RULES. NO MORE GUEST WILL BE ALLOWED IF THE CAPACITY OF THE RELEVANT LOCATION HAS BEEN REACHED. PERSONAL SEA BEDS AND SIMILAR ITEMS ARE NOT ALLOWED IN THE SWIMMING POOLS.

- ❖ The opening hours of our pools are 08:00 – 20:00.
- ❖ There is a total area of 12,516 m³ of water in our hotel, including 9948 m³ of water area in our general areas.
- ❖ Disabled guests have a disabled elevator to the entrance to the pool.

Pool	Outdoor area	Indoor area	Freshwater	Heated	Depth in cm	m ³
Indoor pool		x	x		140	154
Indoor semi-Olympic pool		x	x		140	172
Indoor kids' pool		x	x		35	12

CARETTA KIDS

MINI CLUB WILL BE OPERATED WITH LIMITED CAPACITY DUE TO COVID-19 MEASURES. CHILDREN WILL BE ADMITTED ACCORDING TO SOCIAL DISTANCE RULES AND THERE WILL NOT BE MASS ACTIVITIES IN THE MINI CLUB. TOYS, KIDS' PLAYGROUND AND GAMES WILL NOT BE USED. MINI CLUB WILL BE OPERATED AT MINIMUM LEVEL AS LONG AS TURKISH GOVERNMENT ALLOWS ITS ACTIVITIES UNTIL COVID-19 PANDEMIC IS OVER. KIDS MINI DISCO WILL NOT BE ARRANGED DURING PANDEMIC PERIOD.

Mini club (between the ages of 4-7) & Midi club (between the ages of 8-12)

Caretta Kids Club serves between 10:00 - 12:30 / 14:00 - 17:00 / 21:30 – 23:00

* Our Caretta Kids Kids Club service is available indoors in the main building during the winter period.



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LA CALISSE SPA

FREE USE OF TURKISH BATH AND SAUNA WILL BE PROHIBITED UNTIL COVID-19 PANDEMIC IS OVER. LIMITED NUMBER OF GUESTS WILL BE ADMITTED TO INDOOR POOL IN ACCORDANCE WITH SOCIAL DISTANCE RULES. NO MORE GUEST WILL BE ALLOWED WHEN CAPACITY IS REACHED.

La Calisse SPA centre is situated on an area of 4,500 m². Open and free of charge for all guests, the first section includes two heated indoor pools, a Turkish bath, a steam room, a resting room, a vitamin bar and a fitness centre. The second section is accessed for an additional charge, and includes four VIP rooms, three skin and body treatment rooms, two Ayurvedic massage rooms, three Bali massage rooms, two Thai massage rooms, 12 standard massage rooms, a VIP Turkish bath, and a VIP resting room.

There are eight different concepts in the second section:

Turkish bath concept

Balinese concept

Thai concept

Japanese concept

Indian concept

Royal concept

Face and body treatment concept (Ericson, Sn. Barth products)

Treatments with equipment concept (LPG, CACI, oxygen machines)

The VIP rooms include private Turkish baths, saunas, steam rooms and Jacuzzis.

La Calisse SPA serves between 09:00 - 20:00.

Hotel Activities:

Dry cleaning (surcharge), room service (surcharge), game room (surcharge), library (is closed during pandemic period), internet cafe (free) (is closed during pandemic period), Wi-Fi internet in the lobby and the rooms (free),

Doctor

There is a 24-hour health officer on call. Doctor's services are subject to an additional fee.

Shopping Mall:

Including jewellery and watches, boutiques and market-style; leather, bag and shoes shops, souvenirs, carpets, home textiles, and eyewear; as well as car rental, photography and hairdressing services. Any purchases made from the shops and outlets shall be individually billed to the guest.



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CONGRESS and MEETINGS

Susesi Luxury Resort Congress Centre

Our separate congress hall, set on 6,600 m², has 17 meeting halls. Available in a range of sizes, the largest is the Istanbul Hall, which is 1,800 m² 8.2 m ceilings. This room can be divided into three.

Privileges of the concert hall:

- 3,600 m² foyer with natural light
- Direct access from meeting halls and the foyer to rooms, main restaurant, lobby and outside
- Multiple access points to the lower foyer from the upper foyer via escalator, elevator, spiral path and stairway.
- Dedicated reception and check-in area designed for group entrances
- Service road with direct access to the hall and foyer
- Option to bring car and minibuses to the Istanbul hall and foyer for car launches
- Private kitchen and bar area used for banquet activities in the Istanbul hall and congress centre foyer
- Technical equipment support upon request

MEETING HALLS	WIDTH / LENGTH	HEIGHT	AREA	BANQUET	RECEPTION	THEATRE	CLASSROOM
1-ISTANBUL	34 X 52 m	8.20 m	1800 m²	900	2400	1000	996
ISTANBUL I	34 X 18 m	8.20 m	612 m ²	268	800	325	150
ISTANBUL II	34 X 17 m	8.20 m	578 m ²	268	800	325	150
ISTANBUL III	34 X 17 m	8.20 m	578 m ²	268	800	325	150
2-MAKSIM	30 X 30 m	14.00 m	1100 m²	138	800	360	120
3-ANTALYA	14,80 X 22,40 m	3.90 m	336 m²	150	300	214	198
ANTALYA I	14,80 X 11,20 m	3.90 m	168 m ²	72	150	107	88
ANTALYA II	14,80 X 11,20 m	3.90 m	168 m ²	72	150	107	88
4-IZMIR	15 X 22,50 m	4.00 m	338 m²	152	300	190	196
IZMIR I	15 X 11,25 m	4.00 m	169 m ²	72	150	107	88
IZMIR II	15 X 11,25 m	4.00 m	169 m ²	72	150	107	88
5-KASTAMONU	9,45 X 10,80 m	4.00 m	102 m²	36	80	54	48
6-ANKARA	7,75 X 11,10 m	3.90 m	86 m²	30	80	44	36
7-MARDIN	4,80 X 9,80 m	3.00 m	47 m²	28		35	20
8-BURSA	5,30 X 9,60 m	3.00 m	51 m²	28		35	20
9-MALATYA	4,90 X 7,75 m	3.90 m	38 m²	16		24	24
10-RIZE	3,60 X 5,50 m	3.90 m	20 m²	8		12	8
11-DENIZLI	3,60 X 5,50 m	3.90 m	20 m²	8		15	8
12-SIVAS	4,7 X 11,60 m	3,60 m	55 m²	24		36	32
13-BIGA	5,0 X 13,75 m	3,00 m	69 m²	32		44	40
FOYER	40 X 90 m	6m / 10m	3600 m²		3000		


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Susesi Luxury Resort Football

Everything required for a comfortable, timely and efficient camp is at your service with Susesi Luxury Resort quality.

- A football facility outside the hotel, away from noise and crowds
- Three match courses (115 m x 78 m / 114 m x 71 m / 114 m x 78 m)
- One training court (90 m x 45 m)
- Four goals in match courts and 2 goals in training court
- Lighting in compliance with UEFA criteria
- Orange service to the team after the training
- Massage room, two dressing rooms with showers
- Referee room in compliance with standards; with shower and dressing room
- Cafeteria with comfy seating groups
- High capacity player's benches
- Video filming tower
- Full drainage
- Tribune
- Digital scoreboard

Services offered at the hotel:

- Providing room reservation for the entire team on the same floor (subject to hotel availability)
- Massage and equipment room supply
- Two massage beds
- Fruit and cookies stand; hot beverages buffet on team's floor
- Laundry service twice per day. Guaranteed delivery of morning laundry for afternoon training; afternoon laundry for next morning's training
- Transfer to/from court and hotel in a modern, comfortable vehicle
- Special area in the main restaurant for the team upon request
- Private Turkish bath, sauna, fitness or indoor pool use for the team upon reservation
- Fitness centre



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OUR CERTIFICATES

- ISO 9001 QUALITY MANAGEMENT SYSTEM - CERTIFIED BY BUREAU VERITAS.
- ISO 14001: 2014 ENVIRONMENTAL SAFETY MANAGEMENT SYSTEM - CERTIFIED BY BUREAU VERITAS.
- ISO 22000: 2005 FOOD SAFETY MANAGEMENT SYSTEM - CERTIFIED BY BUREAU VERITAS.
- ISO 10002 GUEST SATISFACTION MANAGEMENT SYSTEM- CERTIFIED BY BUREAU VERITAS.
- BLUE FLAG - TURÇEV
- ECO-FRIENDLY GREEN STAR- T.C MINISTRY OF CULTURE AND TOURISM
- SAFE FACILITY HYGIENE CERTIFICATE HAS BEEN REGISTERED BY BUREAU VERITAS.

OUR AWARDS

2019

- 2019 CORAL TRAVEL STARWAY TOP 100 HOTELS AWARD

2018

- 2018 TRAVELIFE GOLF AWARD
- 2018 TRIPADVISOR CERTIFICATION OF EXCELLENCE
- 2018 OTELPUAN TOP 100 HOTELS AWARD
- 2018 TATILBUDUR.COM SATISFACTION AWARD
-

2017

- 2017 TRIPADVISOR CERTIFICATION OF EXCELLENCE
- 2017 CORAL TRAVEL STARWAY TOP 100 HOTELS AWARD
- 2017 TATILBUDUR.COM SATISFACTION AWARD

2016

- 2016 TRAVELIFE GOLD AWARD
- 2016 TUI UMWELT CHAMPION AWARD
- 2016 TUI TOP QUALITY AWARD
- 2016 TRIPADVISOR CERTIFICATION OF EXCELLENCE
- 2016 ZOOVER THE MOST RECOMMENDED FACILITY AWARD
- 2016 OTELPUAN TOP 100 HOTELS AWARD

2015

- 2015 CORAL TRAVEL STARWAY TOP 100 HOTELS AWARD
- 2015 TOPHOTELS.RU CERTIFICATION OF EXCELLENCE



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- 2015 THOMAS COOK GROUP PROVEN QUALITY
- 2015 TRIPADVISOR CERTIFICATION OF EXCELLENCE
- 2015 FISCHER AWARD
- 2015 TATILBUDUR.COM SATISFACTION AWARD
- 2015 HOLIDAY TEST AWARD
- 2015 TRAVELIFE GOLD AWARD

2014

- 2014 TUI UMWELT AWARD
- 2014 TRAVELIFE GOLD AWARD
- 2014 TOPHOTELS.RU CERTIFICATION OF EXCELLENCE
- 2014 TRIPADVISOR CERTIFICATION OF EXCELLENCE

2013

- 2013 TOPHOTELS.RU CERTIFICATION OF EXCELLENCE
- 2013 HOLIDAY CHECK AWARD
- 2013 TRIPADVISOR CERTIFICATION OF EXCELLENCE
- 2013 ZOOVER THE MOST RECOMMENDED HOTEL AWARD
- 2013 CORAL TRAVEL STARWAY TOP 100 HOTELS AWARD
- 2013 OTEL PUAN MEDITERRANEAN REGION AWARD
- 2013 WORLD LUXURY HOTEL ÖDÜLÜ

NOTE: The hotel management has the right to adjust, cancel and/or modify the information within this fact sheet within the time frame covered. Within this scope, the information in agency catalogues or internet sites are evaluated with changes taken into consideration.

2020-21 WINTER CONCEPT HAS BEEN REVISED IN ORDER TO MINIMIZE RISKS AND PRIORITIZE THE HEALTH OF OUR GUESTS AND EMPLOYEES IN ACCORDANCE WITH THE INCREASED HYGIENE REQUIREMENTS AND RULES THAT SHOULD BE FOLLOWED AS PUBLISHED BY THE TURKISH GOVERNMENT AS WELL AS WORLD HEALTH ORGANIZATION DUE TO COVID-19 PANDEMIC UNTIL IT IS DECLARED BY W.H.O. THAT PANDEMIC IS OVER AND TURKISH GOVERNMENT ANNOUNCES THAT THE RESTRICTIONS ARE PARTIALLY OR COMPLETELY LIFTED. ANY COMPLAINT OR CLAIM DUE TO CHANGES IN OUR CONCEPT WILL BE REJECTED DUE TO FORCE MAJEURE MEASURES IN ACCORDANCE WITH THE CURRENT REGULATIONS, LAWS, CIRCULARS AND GOVERNMENT DECREES ON COVID-19 AS WELL AS INSTRUCTIONS OF TURKISH MINISTRY OF TOURISM THAT WERE PUBLISHED ON 23.05.2020 AND UPDATED ON 30.05.2020, AND IT IS THE RESPONSIBILITY OF THE OPERATOR TO INFORM GUESTS BEFORE THEIR ARRIVAL AT THE HOTEL ABOUT THESE CHANGES. WE MAY ASK FOR MEDICAL REPORT OR COVID-19 NEGATIVE TEST RESULT AND SIMILAR TESTS BEFORE CHECK-IN IF THE NEED ARISES IN FUTURE DUE TO LEGAL OBLIGATIONS.



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Subject to weather conditions and at management's discretion, Susesi Luxury Resort's Ultra All Inclusive concept, its activities and its services may be adjusted or closed. Susesi Luxury Resort reserves the right to exercise its options on these matters.